

# Creating Excellence Together

The Creating Excellence Together (CET) standards outline the core requirements that all service providers who receive funding from the Person with Developmental Disabilities program must meet.

The standards were developed by the Alberta Council of Disability Services (ACDS), formerly the Alberta Association of Rehabilitation Centers. (AARC) jointly with PDD and others.

There are 46 standards outlined in three broad areas:

- **Quality of Life (12)**
- **Quality of Service (12)**
- **Organizational Framework (22)**

Each area has a number of specific standards that service providers must be able to demonstrate that they meet. Service providers demonstrate that they meet the standards by providing evidence for a series of indicators that have been created under each standard.

Here is an example standard and accompanying indicators:

## **Quality of Life Standard #2**

Individuals make decisions about everyday matters

### **Indicators**

1. *The individual identifies her wants, needs, likes and dislikes in regard to daily decisions.*
2. *The individual has been provided with information about the possible outcomes of decisions.*

3. *The individual indicates she has been given opportunities to experience the outcomes of daily decisions.*

4. *The individual indicates she has been fully included in the decision-making process, and has made choices about everyday decisions in the areas identified. Note examples of areas where the individual has made decisions.*

5. *The individual has made choices that have been honoured and supported (e.g., she wears the clothes she wants to wear).*

Service providers are surveyed every three years through on site visits, interviews with individuals being served, and review of a wide range of documentation.

More information about the Creating Excellence Together Standards is available from the Alberta Council of Disability Services (ACDS) at [www.acds.ca](http://www.acds.ca).

More information is also available from the PDD Central website at [www.pdd.org/central](http://www.pdd.org/central) or from a Community Support Coordinator located in PDD Central Region offices:

Camrose	780.679-5058
Drumheller	403.823-1653
Lloydminster	306.820-4257
Olds	403.556-4200
Red Deer	403.340-5003
Rocky	403.845-8393
Vermilion	780.853-8209
Wainwright	780.842-7501
Wetaskiwin	780.361-4532
Regional Office	403.340-5003

(Call toll-free using 310-0000)