

# Community Service Providers

Community Service Providers are organizations located in various communities across Central Alberta that have been approved to provide PDD funded services.

Community Service Providers have staff that can assist individuals in their daily living and in other areas such as employment, volunteering, and many social, recreational, and spiritual activities

Community Service Providers may be independent businesses or not for profit organizations. All service providers are required to meet the Creating Excellence Together standards as well as other standards that may be required by other legislation or by the municipality in which they operate.

Many service providers were started by parents who wanted to ensure the right kinds of supports for their children.

Many service providers are members of the Alberta Council of Disability Services—an umbrella body that represents the Disability Services sector. Many providers also support children and may receive funding through Children's Services programs.

Service Providers hire staff to provide individualized supports to individuals . Some service providers focus on providing day time activities; others may focus on residential services. And some offer a full range of residential and day time supports.

Currently, service providers are facing significant challenges in recruiting and retaining support staff. This means that some service providers may not be able to provide all services that have been approved and that disruptions to planned activities may occur. Also, requests for service changes may not be able to be acted on as quickly as may be desired.

Anyone considering using a service provider is encourage to visit the service provider and learn about what they provide and whether there can be an effective working relationship for all involved.

More information about Service Providers, including available employment opportunities, is available from any service provider in Central Alberta, (see the list of service providers on the PDD Central Website at [www.pdd.org/central](http://www.pdd.org/central)) or from the Alberta Council of Disability Services (ACDS) at [www.acds.ca](http://www.acds.ca)

More information is also available from these PDD Central Region offices.

Camrose	780.679-5058
Drumheller	403.823-1653
Lloydminster	306.820-4257
Olds	403.556-4200
Red Deer	403.340-5003
Rocky	403.845-8393
Vermilion	780.853-8209
Wainwright	780.842-7501
Wetaskiwin	780.361-4532
Regional Office	403.340-5003

(Call toll-free using 310-0000)