



**Quarterly Report to Community Board
2006 – 2009**

January 1, 2007 – March 31, 2007

GOALS, STRATEGIES & PERFORMANCE MEASURES 2006 – 2009

	Strategies
<p>Goal #1: Communities welcome and include adults with developmental disabilities as full citizens.</p> <p><i>Northwest Core Business #1: Lead and facilitate communities' natural ability to provide supports.</i></p>	<p>1.1 Partner with community stakeholders to assess and plan for increased community accessibility.</p> <p>1.2 Develop awareness of the benefits of successful community inclusion practices.</p> <p>1.3 Build on existing community supports.</p> <p>1.4 Ensure alignment with Principles for Determining Individual Support Needs (see Appendix I).</p> <p>1.5 Collaborate with self-advocates to identify opportunities for skill development which will further enable them to contribute to their communities.</p> <p>1.6 Target employment options for people with developmental disabilities who require minimal or generic support.</p>

PDD Alberta Provincial Program Performance Measure:

1.a Adults with developmental disabilities are included in their communities.

(Data Source is Creating Excellence Together annual survey results for Quality of Life Standard 7/indicators 1, 4)

Provincial Target ¹	04-05	03-04	02-03
96.4%	95.9%	96.5%	93.8%
Northwest Target			
TBA	100% (ind. 1)		

RESULTS TO MARCH 31, 2007

- 1.1 Met with Town of Peace River and local social agencies to discuss procedures for the community in the event of a local emergency. *Outcome: Northwest PDD Participates in Emergency planning Process.*
- 1.1 Research and Innovation project to identify housing needs for individuals with dual diagnosis. *Outcome: Inclusive housing options for people with dual diagnosis.*
- 1.3 Project underway to evaluate and make recommendations regarding Northwest self-advocate movement. *Outcome: New Ideas to energize the self advocate movement in the Northwest.*
- 1.5 Leadership Today training for individuals in Northwest. *Outcome: Individuals in the Northwest are developing the skills to speak on their own behalf.*
- 1.5 Northwest PDD Board Chair and CEO providing support to Northwest Advocates in Action in their reorganization process. *Outcome: Re-energized leadership and participation in the project.*

¹ Target is based on an average of 3 data points, plus 1% stretch.

Goal #2:	Strategies
<p><i>PDD-funded services provide quality supports that contribute to community inclusion for adults with developmental disabilities.</i></p> <p><i>Northwest Core Business #2: Ensure Northwest PDD practices and supports are sustainable for people with developmental disabilities.</i></p>	<p>2.1 Collaborate with individuals with developmental disabilities, families and service providers to define community supports.</p> <p>2.2 Deliver supports according to need in new context of sustainability.</p> <p>2.3 Recognize best practices in community rehabilitation in the Northwest.</p> <p>2.4 Advocate for the community rehabilitation workforce to raise awareness of the value of the work that they do.</p> <p>2.5 Provide incentives to service providers around inclusive practices.</p> <p>2.6 Support opportunities for training for service provider staff on the topics of independent living and self-determination for adults with developmental disabilities.</p> <p>2.7 Identify and work towards competitive wages in the community rehabilitation workforce.</p>

PDD Alberta Provincial Program Performance Measure:

2.a Control being exercised by adults with developmental disabilities who are supported by PDD-funded services. **(Data Source is Creating Excellence Together annual survey results for Quality of Life Standard 6 indicator)**

Provincial Target ²	04-05	03-04	02-03
95.3%	96%	94%	93%
Northwest Target			
TBA	97.2%	100%	100%

2.b Satisfaction by families/guardians of persons with developmental disabilities with PDD-funded services. **(Data source is the Bi-annual PDD Family Guardian Survey)**

Provincial Target	04-05	02-03	00-01
89.3%	85.8%	88.7%	90.4%
Northwest Target			
TBA	85.0%	88.8%	n/a

2.c Annual turnover in the community service provider workforce **(Data Source: PDD Workforce Annual Turnover Survey)**

Provincial Target ³	2004	2002	2001
30.8%	32.3%	31.9%	31.3%
2005 ⁴			
73.7%	70.4%	46.2%	43.8%

² Targets for 2a and 2b are based on an average of 3 data points, plus 1% stretch.

³ Target is based on an average of 3 data points, minus 1% stretch, since declining turnover is preferred.

⁴ 2006 Staff Turnover Survey cancelled due to transition into Ministry of Seniors and Community Supports.

RESULTS TO MARCH 31, 2007

- 2.1 One-time staff retention funding allocated to Northwest service providers. *Outcome: Sustainable supports for individuals in the Northwest.*
- 2.2 Northwest service provider received CET certificate at Northwest PDD Board meeting. *Outcome: NW Service Provider committed to standards.*
- 2.3 Partnership between Northwest PDD, service providers, Grande Prairie Regional College, Alberta Association of College and Technical Institutes and ACDS to develop service provider staff survey to assess staff satisfaction, recruitment and retention. *Outcome: Strategies to manage staff turnover in the Northwest.*
- 2.7 Northwest PDD addresses annualized funding for Team Lead position in funding formula. *Outcome: Equitable distribution of funding.*

Goal #3:	Strategies
<p>PDD community governance is effective and accountable.</p> <p><i>Northwest Core Business #3: Ensuring community governance is responsive and accountable to adults with developmental disabilities, their families/guardians, their communities and the Minister of Seniors and Community Supports.</i></p>	<p>3.1 Ensure best practices and accountability through policy, practice and oversight methods.</p> <p>3.2 Demonstrate accountability of Northwest Board through consistent and thorough evaluation practices.</p> <p>3.3 Foster the relationship between community stakeholders & government systems.</p> <p>3.4 Define the roles and responsibilities of the Northwest PDD Board in relation to those of community stakeholders and other government systems.</p> <p>3.5 Establish clarity of the role of the Northwest PDD Board in relation to the Governance Framework.</p> <p>3.6 Educate the public about the role of the PDD Board and its mandate.</p>

PDD Alberta Provincial Program Performance Measure:

3.a Provincial and Community Boards manage within their financial resources

(Data Source: PDD financial reports)

Provincial Last Actual	Provincial Target
100%	100%
Northwest Last Actual	Northwest Target
100%	100%

3.b Staff satisfaction with the support to acquire or develop knowledge and skills in their current job.

(Data Source: GOA Annual Corporate Employee Survey)

Provincial Target ⁵	04-05	03-04	02-03
76%	77%	74%	74%
06/07			
70%	68%	n/a	n/a

⁵ Target for measure 3b is based on an average of 3 data points, plus 1% stretch.

RESULTS TO MARCH 31, 2007

- 3.1 Family Managed Supports policy addresses increased accountability. *Outcome: Policy provides clarity of expectations.*
- 3.2 Northwest PDD Board completes board evaluation process. *Outcome: Commitment to excellence and accountability.*
- 3.2 Northwest PDD Board completes CEO evaluation process. *Outcome: Increased accountability.*
- 3.3 Northwest PDD, AISH and OPG reviewing opportunities for partnership and shared responsibility. *Outcome: Clarity of roles and responsibilities.*
- 3.4 Northwest PDD approves revised strategic directions, including vision, mission and value statements. *Outcome: Clarity of Board direction.*
- 3.5 Memorandum of Understanding between Council of Chairs, Northwest PDD Board and Ministry to identify roles and responsibilities. *Outcome: MOU provides clarity of roles and responsibility.*