

Quarterly Report to Community Board
Business Plan Activities: July 1, 2007 – September 30, 2007

Alberta



NORTHWEST CORE BUSINESS ONE

Lead and facilitate communities' natural ability to provide supports.

Goal One

Communities welcome and include adults with developmental disabilities as full citizens.

What it Means

Inclusion is linked to the universal human needs and desires to be part of a family, to have friends, to have a home, to contribute, to belong, to be known and understood as an individual, to have a job and earn income, to be loved and to love, and to be needed.

Through collaboration, advocacy, and partnerships, Northwest PDD supports communities' capacity to include adults with disabilities so that:

- Communities have the means and ability to fully include all community members.
- Adults with developmental disabilities, their families and support networks have the skills and ability to influence the continued growth of inclusive communities.
- Adults with developmental disabilities have reciprocal, positive relationships within the broader community.
- Adults with developmental disabilities are able to exercise their citizenship rights and responsibilities; and
- Adults with developmental disabilities are contributing to and benefiting from the Alberta economy.

Northwest Strategies

- 1.1 Strengthen and promote long-term connections between persons with disabilities and the community.¹
- 1.2 Collaborate with community and government partners to enhance access for adults with developmental disabilities to health services and affordable and accessible transportation and housing.
- 1.3 Support the continued development of adults with developmental disabilities speaking for themselves (self-advocates) and family leadership through provincial and community organizations.
- 1.4 Collaborate with government and community partners, families, service providers and adults with developmental disabilities to develop and monitor processes for successful life-transitions within available services.
- 1.5 Support Northwest communities in undertaking projects that promote employment for adults with developmental disabilities.
- 1.6 Partner with community stakeholders to assess and plan for increased community accessibility.

¹ Reference Strategy 5.2 Ministry of Seniors and Community Supports 2007 – 2010 Business Plan.

Performance Measure

1.a Adults with developmental disabilities are included in their communities. (Data Source: Creating Excellence Together annual survey results for Quality of Life Standard 7, indicators 1, 4)

Target 07-08 ²	06-07	05-06	04-05
98%	96%	98%	96%
Northwest Target 07-08	06-07	05-06	04-05
Establish Baseline	TBA	TBA	100% (ind. 1)

Results – July 2007 to September 2007

- 1.1.1 Northwest Board Internship Opportunity under development.
OUTCOME: Increased understanding and awareness of people with developmental disabilities.
- 1.2 Housing First initiative in collaboration with the City of Grande Prairie, Peace Country Health Mental Health and NWPDD. *OUTCOME*: Increased awareness of the housing crisis for marginalized people in Grande Prairie.
- 1.3 Innovation Fund proposed for leadership development for self advocates and families living in the Northwest. *OUTCOME*: Increased capacity for families and self advocates to speak for themselves.

² Target is based on an average of 3 data points, plus 1% stretch.

NORTHWEST CORE BUSINESS TWO

Ensure Northwest PDD practices and supports are sustainable for people with developmental disabilities.

Goal Two

PDD-funded services provide quality supports that contribute to community inclusion for adults with developmental disabilities.

What it Means

Although it is recognized that PDD-funded services are just one of a range of community resources for facilitating community membership for adults with developmental disabilities, it is also recognized that they can play a key role in achieving this outcome. Through collaboration with the Alberta Council of Disability Services (ACDS), provincial policy and fiscal control, Northwest PDD will ensure that adults with developmental disabilities have access to a highly skilled workforce and services to enable them to exercise personal agency and achieve inclusion in communities of place and interest.

Northwest Strategies

- 2.1 Work with individuals and their families, community organizations and other government partners to improve supports and services for the Ministry's clients.³
- 2.2 Support recruitment and retention of a highly skilled disability workforce in the Northwest.
- 2.3 Support opportunities for staff training in the service provider sector.
- 2.4 Maintain accountability requirements while incorporating flexible funding processes.
- 2.5 Engage other community and government agencies in ensuring that adults with developmental disabilities receive access to quality supports in their communities.

Performance Measure

2.a Control being exercised by adults with developmental disabilities who are supported by PDD-funded services. (Data Source: Creating Excellence Together annual survey results for Quality of Life Standard 6, indicator 1)

Target 07-08⁴	Last Actual	04-05	03-04
96%	97%	95%	94%
Northwest Target 07-08	Last Actual	04-05	03-04
Establish Baseline	TBA	97.2%	100%

³ Reference Strategy 5.1 Ministry of Seniors and Community Supports 2007 – 2010 Business Plan.

⁴ Targets for 2a and 2b are based on an average of 3 data points, plus 1% stretch.

2.b Satisfaction by families/guardians of persons with developmental disabilities with PDD-funded services. (Data source: Bi-annual PDD Family Guardian Satisfaction Survey)

Target 07-08	06-07	04-05	02-03
87%	83%	86%	89%
Northwest Target 07-08	06-07	04-05	02-03
Establish Baseline	84%	83.9%	88.8%

Results – July 2007 to September 2007

- 2.2 Northwest PDD increased the funding formula retroactive to April 2007 by 3%. *OUTCOME:* Improved recruitment and retention in the Northwest.
- 2.4 Family Managed Supports pilot project in the Northwest. *OUTCOME:* Improved flexibility for families while maintaining accountability requirements.
- 2.5 Medical Officer of Health for Peace Country Health presented pandemic preparedness to Northwest Service Providers. *OUTCOME:* Service providers are better prepared to support people.
- 2.5 AISH Innovation funds improve outcomes for employment partnership in Peace River and High Prairie. *OUTCOME:* Existing partnerships create strength for people with development disabilities wanting employment supports.

NORTHWEST CORE BUSINESS THREE

Ensure community governance is responsive and accountable to adults with developmental disabilities, their families/guardians, their communities and the Minister of Seniors and Community Supports.

Goal Three

PDD community governance is effective and accountable.

What it Means

The Persons with Developmental Disabilities Northwest Alberta Community Board has policies and management processes that reflect the principles of:

- Participation – all governors have a voice in decision making.
- Transparency – free flow and sharing of information in community friendly language.
- Responsiveness – all stakeholders, including adults with developmental disabilities, families and, communities are heard.
- Equity – everyone has the opportunity to become involved.
- Effectiveness, Efficiency, Efficacy – processes produce results that meet the expressed needs of adults with developmental disabilities, communities, and shared governors, and make the best possible use of resources.
- Accountability – PDD is accountable for legal, political, and social interests. Accountability to adults with developmental disabilities is paramount.

Northwest Strategies

- 3.1 Participate in the development of a provincial funding framework for PDD-funded services and review and strengthen monitoring and accountability mechanisms.⁵
- 3.2 Promote the continued development of Board leadership and governance capacity.⁶
- 3.3 Develop outcome-based strategies to foster relationships and enhance communication between the Northwest PDD Board and stakeholders.
- 3.4 Ensure best practices and accountability through policy, practice and monitoring methods.
- 3.5 Northwest PDD staff develops and maintains the knowledge and skills to fulfill their appropriate roles in supporting Northwest PDD's Vision, Mission and outcomes.

⁵ Reference Strategy 5.2 Ministry of Seniors and Community Supports 2007 – 2010 Business Plan.

⁶ Reference Strategy 5.3 Ministry of Seniors and Community Supports 2007 – 2010 Business Plan.

Performance Measures

3.a Community Boards manage within their financial resources .(Data Source: PDD financial reports)

05-06	Target
100%	100%
Northwest Last Actual	Target
100%	100%

3.b Staff satisfaction with the organizational support for work related learning and development. (Data Source: GOA Annual Corporate Employee Survey)

Target 07-08⁷	Last Actual	04-05	03-04
72%	75%	69%	n/a
Northwest Target 07-08	06/07	04-05	03-04
75%	70%	68%	n/a

Results – July 2007 to September 2007

- 3.1 Provincial Funding Framework recommendations presented to the CEO Executive Team. *OUTCOME:* Development of a funding formula that is transparent, responsive and equitable.
- 3.2 NWPDD Board appointment announced. *OUTCOME:* Increased capacity on the Northwest Board.
- 3.2 Provincial Governance Training for the PDD Boards. *OUTCOME:* Improved understanding of Board Governance for all PDD Boards.
- 3.3 NWPDD Board retreat develops implementation plan for community linkages. *OUTCOME:* New linkages with community stakeholders.
- 3.4 CEO performance contract negotiated with the ADM and the NWPDD Board Chair. *OUTCOME:* Increased understanding of the dual reporting role of the CEO with the Ministry and the Board.

⁷ Target for measure 3b is based on an average of 3 data points, plus 1% stretch.